STUDENT SATISFACTION SURVEY

(RESULTS AND DETAILS)

(2019-2020)

দক্ষিণ কামৰূপ মহাবিদ্যালয়

DAKSHIN KAMRUP COLLEGE

INTERNAL QUALITY ASSURANCE CELL

Dr. Nabajyoti Das
Principal, Dakshin Kamrup College, Mirza
And
Chairman, IQAC

CERTIFICATE

The present report is a Student Satisfaction Survey Report, 2019-21 of Dakshin Kamrup College, Mirza conducted internally by the Convenor of the Teaching-Learning and Evaluation Committee for the session 2019-2020 under the aegis of IQAC, Dakshin Kamrup College, Mirza. The report is prepared by Prof. Ashim Ranjan Sarma, Associated Professor, Department of Education, Dakshin Kamrup College, Mirza.

Dr. Nabajyoti Das
Prinicipal and Chairman, IQAC
D. K. College, Mirza

Dr. Jilmil Bora
Associate Professor
Coordinator, IQAC, D.K. College

Students Satisfaction Survey

Table -1

% of Overall ratings (all 5 criterions)

Class	Ratings					Total
	Excellent	Very Good	Good	Average	Below Average	
B. Voc 1st Sem	4	31	51	11	3	100%
B. Voc. 3rd Sem	23	44	24	8	1	100%
B. Com 1st Sem	10	39	50	1	0	100%
B. Com 3rd Sem	37	23	28	8	4	100%
B. Sc. 1st Sem	16	31	35	14	4	100%
B. Sc. 3rd Sem	20	42	28	8	2	100%
B. A 1st Sem	16	38	31	10	5	100%
B.A 3rd Sem	19	40	30	8	3	100%
B.A/B/Sc/B. Voc- 5th Sem (Major)	15	36	31	13	5	100%
B.A/B/Sc/B. Voc- 5th Sem (General)	28	31	28	10	3	100%
Total	188	355	336	91	30	1000%
% in Aggregate	18.8	35.5	33.6	9.1	3	-
Rounded %	19	35	34	9	3	100%

Class	No. of Students participated
1. B. Voc. 1st Sem	- 05
2. B. Voc. 3rd Sem	- 05
3. B. Com 1st Sem	- 05
4. B .Com 3rd Sem	- 04
5. B. Sc 1st Sem	- 36
6. B. Sc 3rd Sem	- 29
7. B. A 1st Sem	- 48
8. B. A 3rd Sem	- 38
9. B. A/ Bsc./B. Voc-5th Sem (M)	- 44
10. B. A/ Bsc./B. Voc-5th Sem (G)	- 26
Total	- 240

Considering all five criterions, students gave 19% excellent, 35% very good, 34% Good, 9% average and 3% below average ratings.

Students Satisfaction Survey

Table -2

Aggregate % of ratings in criteria :

Courses and studies

Class	Ratings					Total
	Excellent	Very Good	Good	Average	Below Average	
B. Voc 1st Sem	15	40	35	10	0	100%
B. Voc. 3rd Sem	30	30	35	5	0	100%
B. Com 1st Sem	5	45	50	0	0	100%
B. Com 3rd Sem	69	25	6	0	0	100%
B. Sc. 1st Sem	27	33	28	8	4	100%
B. Sc. 3rd Sem	26	52	18	3	1	100%
B. A 1st Sem	24	36	29	10	1	100%
B.A 3rd Sem	28	46	22	3	1	100%
B.A/B/Sc/B. Com- 5th Sem (Major)	25	40	28	7	0	100%
B.A/B/Sc/B. Voc- 5th Sem (General)	40	35	21	4	0	100%
Total	289	382	272	50	7	1000%
% in Aggregate	28.9	38.2	27.2	5	0.7	-
Rounded %	29	38	27	5	1	100%

In the first criteria, courses and studies, we found, 29% Excellent, 38% Very good, 27% Good, average and 5% below average ratings given by the students.

Students Satisfaction Survey

Table -3

Aggregate % of ratings in criteria :

Principal

Class	Ratings					Total
	Excellent	Very Good	Good	Average	Below Average	
B. Voc 1st Sem	0	20	56	20	4	100%
B. Voc. 3rd Sem	12	56	24	8	0	100%
B. Com 1st Sem	20	48	32	0	0	100%
B. Com 3rd Sem	40	15	45	0	0	100%
B. Sc. 1st Sem	15	42	30	12	1	100%
B. Sc. 3rd Sem	21	56	21	2	0	100%
B. A 1st Sem	12	44	32	9	3	100%
B.A 3rd Sem	19	47	28	5	1	100%
B.A/B/Sc/B. Com- 5th Sem (Major)	23	37	28	12	0	100%
B.A/B/Sc/B. Voc- 5th Sem (General)	37	42	19	2	0	100%
Total	199	407	315	70	9	1000%
% in Aggregate	19.9	40.7	31.5	7	0.9	-
Rounded %	20	41	31	7	1	100%

In the second criteria, Principal, we found 20% Excellent, 41% Very good, 31% Good, 7% Average and 1% below average ratings given by the students.

Students Satisfaction Survey

Table -4

Aggregate % of ratings in criteria :

College Library

Class	Ratings					Total
	Excellent	Very Good	Good	Average	Below Average	
B. Voc 1st Sem	0	23	66	11	0	100%
B. Voc. 3rd Sem	43	31	23	3	0	100%
B. Com 1st Sem	6	31	57	6	0	100%
B. Com 3rd Sem	14	22	39	14	11	100%
B. Sc. 1st Sem	19	34	38	8	1	100%
B. Sc. 3rd Sem	16	39	31	14	0	100%
B. A 1st Sem	19	37	32	8	4	100%
B.A 3rd Sem	18	33	33	13	3	100%
B.A/B/Sc/B. Com- 5th Sem (Major)	13	33	34	16	4	100%
B.A/B/Sc/B. Voc- 5th Sem (General)	25	31	31	7	6	100%
Total	173	314	384	100	29	1000%
% in Aggregate	17.3	31.4	38.4	10	2.9	-
Rounded %	18	31	38	10	3	100%

In the third criteria College Library, we found 18% Excellent, 31% Very good, 38% Good, 10% Average and 3% below average ratings given by the students.

Students Satisfaction Survey

Table -5

Aggregate % of ratings in criteria :

Accessory facilities

Class	Ratings					Total
	Excellent	Very Good	Good	Average	Below Average	
B. Voc 1st Sem	4	20	52	12	12	100%
B. Voc. 3rd Sem	20	36	20	20	4	100%
B. Com 1st Sem	12	24	64	0	0	100%
B. Com 3rd Sem	45	30	15	10	0	100%
B. Sc. 1st Sem	8	18	37	24	13	100%
B. Sc. 3rd Sem	14	23	37	17	9	100%
B. A 1st Sem	10	28	35	16	11	100%
B.A 3rd Sem	16	31	31	13	9	100%
B.A/B/Sc/B. Com- 5th Sem (Major)	7	20	32	21	20	100%
B.A/B/Sc/B. Voc- 5th Sem (General)	20	18	27	27	8	100%
Total	156	248	350	160	86	1000%
% in Aggregate	15.6	24.8	35	16	8.6	-
Rounded %	16	25	35	16	8	100%

In the fourth criteria Accessory facilities, we found 16% Excellent, 25% Very good, 35% Good, 16% Average and 8% below average ratings given by the students.

Students Satisfaction Survey

Table -6

Aggregate % of ratings in criteria :

College Office

Class	Ratings					Total
	Excellent	**Very Good**	**Good**	**Average**	**Below Average**	
B. Voc 1st Sem	0	50	45	5	0	100%
B. Voc. 3rd Sem	10	65	20	5	0	100%
B. Com 1st Sem	5	45	50	0	0	100%
B. Com 3rd Sem	19	25	37	13	6	100%
B. Sc. 1st Sem	12	29	41	17	1	100%
B. Sc. 3rd Sem	23	40	32	4	1	100%
B. A 1st Sem	16	46	26	8	4	100%
B.A 3rd Sem	15	44	34	7	0	100%
B.A/B/Sc/B. Com- 5th Sem (Major)	8	49	33	10	0	100%
B.A/B/Sc/B. Voc- 5th Sem (General)	19	31	44	6	0	100%
Total	127	424	362	75	12	1000%
% in Aggregate	12.7	42.4	36.2	7.5	1.2	-
Rounded %	13	42	36	8	1	100%

In the fifth criteria College Office, we found 13% Excellent, 42% Very good, 36% Good, 8% Average and 1% below average ratings given by the students.